



## When laundry equipment needs service, rest assured we follow strict safety guidelines

Here are some of the most important steps we take before entering your laundry room.

### Technicians PPE Items:

- Soap/Hand Sanitizer
- Face Mask
- Gloves
- Wipes/Disinfectant
- Working Sign

### Preparation is most important

Hercules technicians have their PPE items with them every day, ready to go.

### Wash / Sanitize Hands

The first thing our technicians do is wash their hands with soap in hot water for 30 seconds. If in the field, they use hand sanitizer liberally.

### Mask

After hands are cleaned, the face mask is put on and secured properly across the bridge of the nose.

### Gloves

After the mask is in place, the protective gloves are next. The technician is now ready to enter the work area.

### Sign outside laundry room

To help maintain distancing guidelines, we hang a sign outside the laundry room notifying visitors that machines are being worked on and that the room is temporarily closed. This is for everyone's safety.

### Clean and disinfectant

Our technicians use wipes or disinfectant spray to wipe any hard surfaces they are touching, such as washers, dryers, and door handles. They do this upon arriving - and immediately before leaving the laundry room.



Your safety is our top concern. If you have any questions, please contact us at **800-526-5760 • [service@hercnet.com](mailto:service@hercnet.com)**