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At Hercules, we would like to recognize and thank all of those serving on the frontlines for your selfless commitment and diligence. This includes all of our Hercules employees in the Collections, Installation and Service Departments.

We are tremendously grateful for your efforts each day, during this public health crisis, as each of you continue to undertake vitally important roles here at Hercules. You show up every single day, and have continued on through the now nearly universal lockdown orders. Thousands of residents rely on Hercules laundry rooms for their family's laundry needs, especially during these difficult times, and for that, you deserve our gratitude.

There have been true heroics in our ranks here at Hercules. Installers have taken on new and additional responsibilities, collectors have continued to work in an environment where the broader population is restricted to their homes for their own safety, and service technicians, who have been showing up daily, diligently handling all the service issues in our laundry rooms. All of you have all been operating under strict measures and practices to mitigate the spread of the coronavirus, both within Hercules and within our laundry rooms, including the following of enhanced preventative health and sanitation procedures.

You are our company's heroes! Thank you!

A handwritten signature in black ink, appearing to read "Adam May", written in a cursive style.

**ADAM MAY**  
Hercules Vice President